How to Administer and Use the Wraparound Parent Partner Fidelity Tool

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Webinar Agenda

- Introductory Remarks
- Learning Objectives
- Development of Parent Partner Fidelity Tool (PPFT)
- Overview of PPFT
- Questions & Answers
- Training Competency Measures and Evaluation

Welcome Remarks

Cheryl Treadwell, Chief
Resource Development and Training Support Bureau
California Department of Social Services

http://www.youtube.com/watch?v=9qA2ZboukMN

Learning Objectives

- Learn how to improve family outcomes through fidelity to the Parent Partner Role Description
- Understand the purposes and uses of the Parent Partner Fidelity Tool (PPFT)
- Learn the basic components of the PPFT and its 3 versions
- Learn how to administer and score the PPFT
- Learn how to interpret the PPFT scores
- Understand how to use the PPFT findings to enhance Parent Partner practices

Development and Importance of Parent Partner Fidelity Tool

- Collaboration of Parents Anonymous®, the California Department of Social Services, and the Wraparound Parent Partner Work Group.
- The Work Group is committed to building evidence to demonstrate the impact of the Parent Partner. They developed two tools:
  - A Parent Partner Fidelity Tool (PPFT)

What is a Parent Partner?

- Also known as Family Partner, Parent Advocate, Family Advocate, or other titles within Wraparound Programs.
- Parent Partners have lived the experience, navigated systems, and been directly affected by services with their child.
What does the Parent Partner do?

- The Parent Partner is vital in assisting the Wraparound Team to work effectively with the family to achieve their case plan goals. Some critical roles and responsibilities are to:
  - Offer peer support to parents/caregivers receiving Wraparound services.
  - Ensure the parent/caregiver’s culture, beliefs, experience, voice & choice are heard by the Team.
  - Ensure the Team understands the parent’s perspective.

Parent Partner Fidelity Tool Based on Parent Partner Role Description

- The Parent Partner Role Description is a guide for practice and identifies core skills needed by a Parent Partner in the 4 Wraparound phases.
- The Parent Partner Fidelity Tool measures the degree to which the Parent Partner demonstrates the core skills identified in the Parent Partner Role Description.
- Long-term goal is to improve Wraparound outcomes for children, youth and families through utilization of evidence-based Parent Partner practices.

Model of Development and Uses of the PPFT

OVERALL GOAL: Improve Wraparound outcomes for families through utilization of evidence-based Parent Partner practices.

PAST
- Review of Parent Partner Role Descriptions
- Role Description for California Wraparound Parent Partners

CURRENT
- Release of PPFT for Agency Use
- Webinar Training on Role Description
- Webinar Training on PPFT Administration and Use

FUTURE
- Randomized Trial on Utilization of Parent Partners in Wraparound, using PPFT

Hypotheses: Greater Parent Partner fidelity results in better outcomes for families.

Purposes of the Parent Partner Fidelity Tool

- To identify areas for Parent Partner coaching, training and supervision.
- To demonstrate that greater Parent Partner fidelity to the role description leads to improved outcomes for families.

Parent Partner Fidelity Tool Design

- Three Versions of the PPFT
  - PPFT for Facilitators
  - PPFT for Parent Partners
  - PPFT for Parents/Caregivers (English and Spanish)
- Differences Among Versions

The Data Collection Coordinator - Administration of PPFT

- Assign and Train a Data Collection Coordinator to:
  - Identify Teams ready for PPFT
  - Prepare forms with Background Information for all 3 versions for a Team (Facilitator, Parent Partner, Parent/Caregiver)
  - Distribute and collect all 3 forms for a Team
  - Explain to respondents how and when to complete and return the forms
  - Explain options for completing forms: paper and pencil or interview
  - Follow up with respondents when forms are due or overdue
Data Collection Coordinator Materials

- PPFT Tracking Form
- PPFT–Facilitator
- PPFT–Parent Partner
- PPFT–Parent/Caregiver (English & Spanish)
- Wraparound Glossary & References
- Informed Consent or Confidentiality Forms Used by the Agency When Collecting Data

Training for Data Collection Coordinator

- Trained on PPFT forms and administration
- Trained on interview format and procedures with Parent/Caregivers
- Familiar with Wraparound
- Not a member of Parent/Caregiver’s Team

Timing of PPFT Administration

- Administration timing of PPFT forms is to be determined by each agency.
- Suggested minimum administration timing:
  - When Team has worked together for 4 months in Wraparound and
  - At discharge from Wraparound.
- PPFT forms can also be administered whenever the WFI-4 is administered.

Confidentiality

- Data collection procedures must respect confidentiality considerations of the agency.
- Data Collection Coordinator must keep identifying information in a secure place.

Completion of PPFT by Respondent

- For Facilitators, Parent Partners, or Parents/Caregivers - data completion by scannable form
- Option for Parents/Caregivers only - data completion by interview, upon request –
  - Interview in person or by telephone
  - Interviewer completes scannable form
  - Interviewer returns scannable form to Data Collection Coordinator

Interview Preparation

- Appointment with Parent/Caregiver
- Interview setting respects confidentiality
- Packet with data collection materials is assembled
- Ability to explain purposes and uses of PPFT data
Video Clip – Data Collection Coordinator administering PPFT to Parent/Caregiver

http://www.youtube.com/watch?v=hkkkbpDPAut

A special thanks to our actors:
Cerves McNeill, Vista Del Mar
Qin Li, Research Associate, Parents Anonymous® Inc.

Interviewing Tips

- Be courteous, polite, and on time.
- Ask the questions as they are written.
- Briefly clarify the questions if asked to do so.
- Do not comment on any answers or prompt the respondent to answer in a specific way.
- Do not generate conversation – all you want is a single rating which reflects their immediate response to the question.
- If the respondent wants to chat, you can offer to do that after you have gone through all the questions.

How the PPFT is Scored

- All scores are on a scale of 1-5, where 1=Not At All, 2=A Little, 3=Some, 4=Much, and 5=Very Much
- Fidelity is rated by average scores as:
  - 1-1.99=Poor Fidelity
  - 2-2.99=OK Fidelity
  - 3-3.99=Good Fidelity
  - 4-5.00=Excellent Fidelity

How to Use the PPFT Scores

- Agency Level - Assess for overall Parent Partners’ fidelity to the model
- Parent Partner/Supervision Level
  - To assess and discuss places where Parent Partner has done well (Good or Excellent Fidelity)
  - To assess and discuss places where Parent Partner needs improvement and/or additional training (Poor or OK Fidelity)

PPFT Reporting

- Three Levels of Reporting
  - By Team perception (average of Facilitator, Parent Partner, and Parent/Caregiver ratings across phases)
  - Individual Team Member perception (average of one person’s ratings across phases)
  - Scores on each phase (average ratings of person by Wraparound phase)
  - Reports in Aggregate or Detailed Formats

Agency Support for PPFT

- It is important to have the support of:
  - Agency Leaders
  - Wraparound Team members
    - Facilitators
    - Parent Partners
    - Parents/Caregivers
How Parent Partner Supervisors Can Use PPFT Findings

- Identify areas for enhancing skills of Parent Partner
- Supervision (e.g., boundary issues, confidentiality)
- Parent Partner Coaching (areas where Parent Partner did well, needs improvement)
- Parent Partner Training (inform Parent Partner when appropriate trainings are available and facilitate attendance)

Overall Benefits of Using the PPFT

- Provides a standard of quality of Wraparound implementation
- Encourages Parent Partner best practices
- Includes Parent Partners and Parent/Caregivers in the evaluation process
- Directly impacts training and coaching strategies
- Influences procedural and systems change

PPFT Agency Partnerships

- Become a PPFT Partner with Parents Anonymous® Inc.
- Role of Parents Anonymous® Inc.
  - Provide training and technical support
  - Store and maintain PPFT database
- Role of Wraparound Agency
  - Monitor in-house agency use of password-protected, secure web-based PPFT database
  - Collect data
  - Submit data by faxing in scannable forms
  - Generate reports

Frequently Asked Questions

- Confidentiality
- Timing of administrations
- Data collection
- Data submission
- Needed support for data collection and uses

Confidentiality
Timing of administrations

Data collection

Data submission

Needed support

Questions & Answers

Closing Remarks
Lisa Pion-Berlin, PhD
President and Chief Executive Officer
Parents Anonymous Inc.

http://www.youtube.com/watch?v=4EnU4xBwxWQ
WEBINAR WRAPAROUND PARENT PARTNER ROLE DESCRIPTION

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